

## 2009 -10 Performance Newsletter

Performance for the Force and BCUs for the year 2009/10 at the month stated below.

### West Mercia Police 03/2010

Measure	Actual	Target			Previous Year			Two Years Ago		
	Data	Data	Variance	Index Range	Data	Variance	Index Range	Data	Variance	Index Range
The level of public confidence in the Police and Local Council in tackling anti-social behaviour and crime issues that matter in their area (SPI 2.2)	50.0%	48.0%	2.0%	On <5%	49.0%	1.0%	On <5%	--	--	
Percentage of people agree that Police deal with Crime and ASB that matter in this area (from the C&SS B4BA) - FORCE	40%	41%	(1%)	Off <5%	36%	4%	On >5%	--	--	
User Satisfaction - Whole Experience (All Users) (SPI 1.1)	85.6%	86.0%	(0.4%)	Off <5%	84.9%	0.8%	On <5%	83.4%	2.2%	On <5%
SVAP and SSO Recorded	1,700	--	--		1,795	95	On >5%	1,177	(523)	Off >5%
Serious Violence Against the Person Recorded	883	--	--		1,038	155	On >5%	429	(454)	Off >5%
Serious Sexual Offences Recorded	817	--	--		757	(60)	Off >5%	748	(69)	Off >5%
SVAP and SSO SDR	43.8%	--	--		40.3%	3.5%	On >5%	35.9%	7.9%	On >5%
Serious Violence Against the Person SDR	56.2%	48.0%	8.2%	On >5%	49.2%	6.9%	On >5%	47.3%	8.9%	On >5%
Serious Sexual Offences SDR	30.5%	30.0%	0.5%	On <5%	28.1%	2.3%	On >5%	29.4%	1.1%	On <5%
Domestic Burglary Recorded	3,291	3,800	509	On >5%	3,854	563	On >5%	3,641	350	On >5%
Domestic Burglary SDR	19.5%	21.0%	(1.5%)	Off >5%	18.9%	0.6%	On <5%	20.2%	(0.7%)	Off <5%
Robbery Recorded	468	--	--		559	91	On >5%	527	59	On >5%
Robbery SDR	35.0%	35.0%	0.0%	On <5%	27.2%	7.9%	On >5%	22.6%	12.5%	On >5%
Total Crime Recorded	71,250	80,400	9,150	On >5%	77,204	5,954	On >5%	79,797	8,547	On >5%
Less Serious Injury Assaults Recorded (NI20)	6,210	--	--		6,670	460	On >5%	8,043	1,833	On >5%
RTC - Killed or Seriously Injured in RTCs (NI47)	466	733	267	On >5%	515	49	On >5%	597	131	On >5%
Feelings of Safety - % people who feel their neighbourhood has been completely or very safe over the last three months (C&SS C1)	30%	--	--		28%	2%	On >5%	--	--	
Feelings of Safety - % people who feel that crime & ASB have no, or a slight, impact on the quality of their day-to-day life (C&SS C6)	93%	--	--		93%	0%	On <5%	--	--	
Feelings of Safety - % people who have been fearful of house burglary, being mugged/ robbed, assaulted in a public place, or of ASB in the past 3 months (C&SS C2)	44%	--	--		45%	1%	On <5%	--	--	
Our Pledge	1	2	1	On >5%	--	--		--	--	

## 2009 -10 Performance Newsletter

Performance for the Force and BCUs for the year 2009/10 at the month stated below.

### Telford & Wrekin 03/2010

Measure	Actual	Target			Previous Year			Two Years Ago		
	Data	Data	Variance	Index Range	Data	Variance	Index Range	Data	Variance	Index Range
Percentage of people agree that Police deal with Crime and ASB that matter in this area (from the C&SS B4BA) - BCU	44%	40%	4%	On >5%	35%	9%	On >5%	--	--	
User Satisfaction - Whole Experience (All Users) (SPI 1.1)	90.0%	86.0%	4.0%	On <5%	85.5%	4.6%	On >5%	83.7%	6.3%	On >5%
SVAP and SSO Recorded	298	--	--		329	31	On >5%	249	(49)	Off >5%
Serious Violence Against the Person Recorded	175	--	--		173	(2)	Off <5%	113	(62)	Off >5%
Serious Sexual Offences Recorded	123	--	--		156	33	On >5%	136	13	On >5%
SVAP and SSO SDR	36.2%	--	--		32.5%	3.7%	On >5%	32.5%	3.7%	On >5%
Serious Violence Against the Person SDR	46.9%	48.0%	(1.1%)	Off <5%	42.2%	4.7%	On >5%	36.3%	10.6%	On >5%
Serious Sexual Offences SDR	21.1%	30.0%	(8.9%)	Off >5%	21.8%	(0.7%)	Off <5%	29.4%	(8.3%)	Off >5%
Domestic Burglary Recorded	813	740	(73)	Off >5%	725	(88)	Off >5%	828	15	On <5%
Domestic Burglary SDR	16.6%	21.0%	(4.4%)	Off >5%	24.6%	(7.9%)	Off >5%	27.9%	(11.3%)	Off >5%
Robbery Recorded	143	--	--		133	(10)	Off >5%	136	(7)	Off >5%
Robbery SDR	24.5%	35.0%	(10.5%)	Off >5%	27.1%	(2.6%)	Off >5%	16.9%	7.6%	On >5%
Total Crime Recorded	11,560	13,600	2,040	On >5%	13,162	1,602	On >5%	14,426	2,866	On >5%
Less Serious Injury Assaults Recorded (NI20)	1,031	--	--		1,193	162	On >5%	1,529	498	On >5%
RTC - Killed or Seriously Injured in RTCs (NI47)	52	78	26	On >5%	45	(7)	Off >5%	51	(1)	Off <5%
Feelings of Safety - % people who feel their neighbourhood has been completely or very safe over the last three months (C&SS C1)	23%	--	--		20%	3%	On >5%	--	--	
Feelings of Safety - % people who feel that crime & ASB have no, or a slight, impact on the quality of their day-to-day life (C&SS C6)	90%	--	--		86%	4%	On <5%	--	--	
Feelings of Safety - % people who have been fearful of house burglary, being mugged/ robbed, assaulted in a public place, or of ASB in the past 3 months (C&SS C2)	50%	--	--		47%	(3%)	Off >5%	--	--	
Our Pledge	1	2	1	On >5%	--	--		--	--	

## 2009 -10 Performance Newsletter

Performance for the Force and BCUs for the year 2009/10 at the month stated below.

### South Worcs 03/2010

Measure	Actual	Target			Previous Year			Two Years Ago		
	Data	Data	Variance	Index Range	Data	Variance	Index Range	Data	Variance	Index Range
Percentage of people agree that Police deal with Crime and ASB that matter in this area (from the C&SS B4BA) - BCU	37%	40%	(3%)	Off >5%	35%	2%	On >5%	--	--	
User Satisfaction - Whole Experience (All Users) (SPI 1.1)	84.2%	86.0%	(1.8%)	Off <5%	83.1%	1.1%	On <5%	82.8%	1.5%	On <5%
SVAP and SSO Recorded	374	--	--		429	55	On >5%	225	(149)	Off >5%
Serious Violence Against the Person Recorded	192	--	--		255	63	On >5%	60	(132)	Off >5%
Serious Sexual Offences Recorded	182	--	--		174	(8)	Off <5%	165	(17)	Off >5%
SVAP and SSO SDR	45.5%	--	--		39.6%	5.8%	On >5%	40.0%	5.5%	On >5%
Serious Violence Against the Person SDR	60.4%	48.0%	12.4%	On >5%	49.0%	11.4%	On >5%	65.0%	(4.6%)	Off >5%
Serious Sexual Offences SDR	29.7%	30.0%	(0.3%)	Off <5%	25.9%	3.8%	On >5%	30.9%	(1.2%)	Off <5%
Domestic Burglary Recorded	669	900	231	On >5%	966	297	On >5%	795	126	On >5%
Domestic Burglary SDR	21.1%	21.0%	0.1%	On <5%	17.7%	3.4%	On >5%	15.6%	5.5%	On >5%
Robbery Recorded	89	--	--		119	30	On >5%	119	30	On >5%
Robbery SDR	47.2%	35.0%	12.2%	On >5%	28.6%	18.6%	On >5%	23.5%	23.7%	On >5%
Total Crime Recorded	16,794	18,900	2,106	On >5%	18,091	1,297	On >5%	18,265	1,471	On >5%
Less Serious Injury Assaults Recorded (NI20)	1,305	--	--		1,444	139	On >5%	1,741	436	On >5%
RTC - Killed or Seriously Injured in RTCs (NI47)	77	156	79	On >5%	116	39	On >5%	146	69	On >5%
Feelings of Safety - % people who feel their neighbourhood has been completely or very safe over the last three months (C&SS C1)	36%	--	--		31%	5%	On >5%	--	--	
Feelings of Safety - % people who feel that crime & ASB have no, or a slight, impact on the quality of their day-to-day life (C&SS C6)	95%	--	--		95%	0%	On <5%	--	--	
Feelings of Safety - % people who have been fearful of house burglary, being mugged/ robbed, assaulted in a public place, or of ASB in the past 3 months (C&SS C2)	40%	--	--		40%	0%	On <5%	--	--	
Our Pledge	1	2	1	On >5%	--	--		--	--	

## 2009 -10 Performance Newsletter

Performance for the Force and BCUs for the year 2009/10 at the month stated below.

### Shropshire 03/2010

Measure	Actual		Target		Previous Year			Two Years Ago		
	Data	Data	Variance	Index Range	Data	Variance	Index Range	Data	Variance	Index Range
Percentage of people agree that Police deal with Crime and ASB that matter in this area (from the C&SS B4BA) - BCU	41%	41%	0%	On <5%	36%	5%	On >5%	--	--	
User Satisfaction - Whole Experience (All Users) (SPI 1.1)	86.5%	86.0%	0.5%	On <5%	85.0%	1.5%	On <5%	83.0%	3.5%	On <5%
SVAP and SSO Recorded	312	--	--		342	30	On >5%	244	(68)	Off >5%
Serious Violence Against the Person Recorded	172	--	--		192	20	On >5%	123	(49)	Off >5%
Serious Sexual Offences Recorded	140	--	--		150	10	On >5%	121	(19)	Off >5%
SVAP and SSO SDR	45.5%	--	--		44.7%	0.8%	On <5%	36.5%	9.0%	On >5%
Serious Violence Against the Person SDR	59.9%	48.0%	11.9%	On >5%	55.2%	4.7%	On >5%	45.5%	14.4%	On >5%
Serious Sexual Offences SDR	27.9%	30.0%	(2.1%)	Off >5%	31.3%	(3.5%)	Off >5%	27.3%	0.6%	On <5%
Domestic Burglary Recorded	625	760	135	On >5%	688	63	On >5%	650	25	On <5%
Domestic Burglary SDR	19.4%	21.0%	(1.6%)	Off >5%	21.9%	(2.6%)	Off >5%	27.5%	(8.2%)	Off >5%
Robbery Recorded	49	--	--		93	44	On >5%	77	28	On >5%
Robbery SDR	30.6%	35.0%	(4.4%)	Off >5%	23.7%	7.0%	On >5%	26.0%	4.6%	On >5%
Total Crime Recorded	14,261	17,100	2,839	On >5%	16,070	1,809	On >5%	16,619	2,358	On >5%
Less Serious Injury Assaults Recorded (NI20)	1,185	--	--		1,286	101	On >5%	1,495	310	On >5%
RTC - Killed or Seriously Injured in RTCs (NI47)	143	212	69	On >5%	141	(2)	Off <5%	159	16	On >5%
Feelings of Safety - % people who feel their neighbourhood has been completely or very safe over the last three months (C&SS C1)	33%	--	--		30%	3%	On >5%	--	--	
Feelings of Safety - % people who feel that crime & ASB have no, or a slight, impact on the quality of their day-to-day life (C&SS C6)	94%	--	--		93%	1%	On <5%	--	--	
Feelings of Safety - % people who have been fearful of house burglary, being mugged/ robbed, assaulted in a public place, or of ASB in the past 3 months (C&SS C2)	38%	--	--		45%	7%	On >5%	--	--	
Our Pledge	1	2	1	On >5%	--	--		--	--	

## 2009 -10 Performance Newsletter

Performance for the Force and BCUs for the year 2009/10 at the month stated below.

### North Worcs 03/2010

Measure	Actual		Target		Previous Year			Two Years Ago		
	Data	Data	Variance	Index Range	Data	Variance	Index Range	Data	Variance	Index Range
Percentage of people agree that Police deal with Crime and ASB that matter in this area (from the C&SS B4BA) - BCU	43%	45%	(2%)	Off <5%	40%	4%	On >5%	--	--	
User Satisfaction - Whole Experience (All Users) (SPI 1.1)	84.3%	86.0%	(1.7%)	Off <5%	85.9%	(1.6%)	Off <5%	83.7%	0.6%	On <5%
SVAP and SSO Recorded	433	--	--		402	(31)	Off >5%	269	(164)	Off >5%
Serious Violence Against the Person Recorded	222	--	--		245	23	On >5%	83	(139)	Off >5%
Serious Sexual Offences Recorded	211	--	--		157	(54)	Off >5%	186	(25)	Off >5%
SVAP and SSO SDR	46.2%	--	--		39.1%	7.1%	On >5%	34.6%	11.6%	On >5%
Serious Violence Against the Person SDR	59.0%	48.0%	11.0%	On >5%	45.7%	13.3%	On >5%	48.2%	10.8%	On >5%
Serious Sexual Offences SDR	32.7%	30.0%	2.7%	On >5%	28.7%	4.0%	On >5%	28.5%	4.2%	On >5%
Domestic Burglary Recorded	903	1,050	147	On >5%	1,147	244	On >5%	1,077	174	On >5%
Domestic Burglary SDR	21.8%	21.0%	0.8%	On <5%	15.6%	6.2%	On >5%	15.1%	6.7%	On >5%
Robbery Recorded	141	--	--		158	17	On >5%	155	14	On >5%
Robbery SDR	36.2%	35.0%	1.2%	On <5%	25.3%	10.9%	On >5%	27.1%	9.1%	On >5%
Total Crime Recorded	18,752	19,800	1,048	On >5%	19,456	704	On <5%	19,315	563	On <5%
Less Serious Injury Assaults Recorded (NI20)	1,723	--	--		1,788	65	On <5%	2,095	372	On >5%
RTC - Killed or Seriously Injured in RTCs (NI47)	76	118	42	On >5%	98	22	On >5%	109	33	On >5%
Feelings of Safety - % people who feel their neighbourhood has been completely or very safe over the last three months (C&SS C1)	27%	--	--		26%	1%	On <5%	--	--	
Feelings of Safety - % people who feel that crime & ASB have no, or a slight, impact on the quality of their day-to-day life (C&SS C6)	93%	--	--		93%	(1%)	Off <5%	--	--	
Feelings of Safety - % people who have been fearful of house burglary, being mugged/ robbed, assaulted in a public place, or of ASB in the past 3 months (C&SS C2)	52%	--	--		53%	1%	On <5%	--	--	
Our Pledge	1	2	1	On >5%	--	--		--	--	

## 2009 -10 Performance Newsletter

Performance for the Force and BCUs for the year 2009/10 at the month stated below.

### Herefordshire 03/2010

Measure	Actual	Target			Previous Year			Two Years Ago		
	Data	Data	Variance	Index Range	Data	Variance	Index Range	Data	Variance	Index Range
Percentage of people agree that Police deal with Crime and ASB that matter in this area (from the C&SS B4BA) - BCU	36%	40%	(4%)	Off >5%	35%	1%	On <5%	--	--	
User Satisfaction - Whole Experience (All Users) (SPI 1.1)	84.3%	86.0%	(1.7%)	Off <5%	85.0%	(0.7%)	Off <5%	84.9%	(0.5%)	Off <5%
SVAP and SSO Recorded	283	--	--		293	10	On <5%	190	(93)	Off >5%
Serious Violence Against the Person Recorded	122	--	--		173	51	On >5%	50	(72)	Off >5%
Serious Sexual Offences Recorded	161	--	--		120	(41)	Off >5%	140	(21)	Off >5%
SVAP and SSO SDR	44.2%	--	--		46.8%	(2.6%)	Off >5%	36.8%	7.3%	On >5%
Serious Violence Against the Person SDR	52.5%	48.0%	4.5%	On >5%	54.9%	(2.5%)	Off <5%	54.0%	(1.5%)	Off <5%
Serious Sexual Offences SDR	37.9%	30.0%	7.9%	On >5%	35.0%	2.9%	On >5%	30.7%	7.2%	On >5%
Domestic Burglary Recorded	281	350	69	On >5%	328	47	On >5%	291	10	On <5%
Domestic Burglary SDR	16.7%	21.0%	(4.3%)	Off >5%	14.9%	1.8%	On >5%	12.7%	4.0%	On >5%
Robbery Recorded	46	--	--		56	10	On >5%	40	(6)	Off >5%
Robbery SDR	45.7%	35.0%	10.7%	On >5%	35.7%	9.9%	On >5%	15.0%	30.7%	On >5%
Total Crime Recorded	9,883	11,000	1,117	On >5%	10,425	542	On >5%	11,172	1,289	On >5%
Less Serious Injury Assaults Recorded (NI20)	966	--	--		959	(7)	Off <5%	1,183	217	On >5%
RTC - Killed or Seriously Injured in RTCs (NI47)	98	142	44	On >5%	97	(1)	Off <5%	122	24	On >5%
Feelings of Safety - % people who feel their neighbourhood has been completely or very safe over the last three months (C&SS C1)	34%	--	--		35%	(1%)	Off <5%	--	--	
Feelings of Safety - % people who feel that crime & ASB have no, or a slight, impact on the quality of their day-to-day life (C&SS C6)	91%	--	--		95%	(4%)	Off <5%	--	--	
Feelings of Safety - % people who have been fearful of house burglary, being mugged/ robbed, assaulted in a public place, or of ASB in the past 3 months (C&SS C2)	42%	--	--		42%	0%	On <5%	--	--	
Our Pledge	1	2	1	On >5%	--	--		--	--	